PHC Cons	PHC Consortium Risk: C00075 - Barriers to Accessing Healthcare											Risk Snapshot				
Risk ID	Category / Element	' I Description					Desired Outcome			Current Situation			Proposed Strategy			
	R8 Political / Governme nt	Barriers to Accessing Healthcare Some residents struggle to book GP appointments, attend clinics, or navigate NHS services due to digital exclusion or mobility issues.			Improved community guidance and local advocacy to bridge access barriers. What Could Go Wrong? Delayed treatment, worsened conditions, or reliance on emergency care.					populations behind.			Deploy trained PHC volunteers to support with appointment systems and transport signposting.			
Risk (three-part) Statement					urren	t Risk	уре	lity	lisk				Last Re	view Date		
Cause		Risk Event [uncertainty]	Consequence	Probability	Impact	Score (PxI)	Response Type	Manageability	Residual Risk	Risk Owner	Due Date	Close Date	Notes			
Digital exclusion centralisation services.	3 H-3 C-1 Q-1 S-1	6	Mitigate	3	3	Winter, David	31Dec25	Open L	1:	5Jun25						
	Mitigating Actions / Response															
ID	ID Actions										Action Owner	Due Date	Close Date			
#1 Deploy trained PHC volunteers to support with appointment systems and transport signposting.												Winter, David	14Aug25	Open		
	15jun25 - New Concern - prep for a meeting with Julia Nix - DWP								v Con	ncern						
Top Risk Summary							Top Risk Mitigation									

Barriers to Accessing Healthcare Deploy trained PHC volunteers to support with appointment systems and transport signposting.

Page 1 of 1 PHCC Confidential Print date: 15/06/2025